Email Assignment Assessment Rubric – Read Carefully to get the grade you want!

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Appropriate Tone Usage	 impolite Too familiar Student is unaware s/he is addressing a superior. no notice informal Lacks proper salutation or is 	 Polite Too familiar Student is unaware s/he is addressing a superior. Inadequate notice Less than formal Salutations are present but maybe 	 Polite Courteous Student is aware s/he is addressing a superior. Inadequate notice Formal Proper salutations 	 Polite Courteous Student is aware s/he is addressing a superior. Adequate notice (at least a week or more) Formal Proper salutations
	not present. Inadequate control of syntax and vocabulary Marred by numerous errors in grammar, usage, and mechanics that frequently interfere with meaning	not correct. Iimited control of syntax and vocabulary Accumulated errors in grammar, usage, and mechanics that sometimes interfere with meaning.	demonstrates adequate use of syntax and language some errors, but generally demonstrates control of grammar, usage, and mechanics	 fluent style with syntactic variety and a clear command of language is generally free from errors in grammar, usage, and mechanics
Description of The problem	 Description of the problem lacks clarity. Timeline is unclear No attempt to solve the issue on the student's own Request for teacher involvement is inappropriate or is not present 	 Limited or partial recounting of the issue or problem Timeline is unclear Limited evidence that student attempted to solve the issue Request for the type of teacher involvement maybe questionable. 	 Adequate recounting of the issue or problem Dates and Times may or may not be present Previous solutions attempted or Proposal of solution Requests teacher to be involved in solution. 	 Precise, in-depth discussion of the issue or problem Dates and Times Describes previous solutions attempted Proposal of solution Appropriate request of the teacher's involvement
Resolution/ Closing	 No contact information No offer of compromise Lacking or improper salutation 	 Contact information with either phone or email Limited offer of compromise Improper salutation 	 Complete Contact information with phone and email Offer of compromise Salutation with titles 	 Complete Contact information with phone and email Offer of compromise Salutation with title
Nettiquette	 Does not account for the fact that the reader cannot hear the writer's tone of voice and is only interacting with text. Demands immediate attention or response. Intentionally yells in ALL CAPS 	 Some statements do not account for the fact that the reader cannot hear the writer's tone of voice and is only interacting with text. Shows a lack of awareness that email is usually checked once or twice daily. Unintentionally uses ALL CAPS 	 Adequately accounts for the fact that the reader cannot hear the writer's tone of voice and is only interacting with text. Shows awareness that email is usually checked once or twice daily. Avoids yelling in ALL CAPS 	 Completely accounts for the fact that the reader cannot hear the writer's tone of voice and is only interacting with text. Shows awareness that email is usually checked once or twice daily. Avoids yelling in ALL CAPS or multiple exclamation points Avoids sarcasm
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